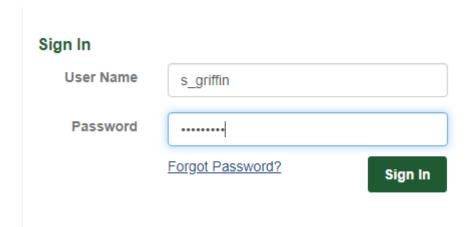# Using WesBanco Remote Deposit Capture on Windows 11

Please note that, depending on your computer access, you may need to contact your IT department or IT contact person to complete the following steps.
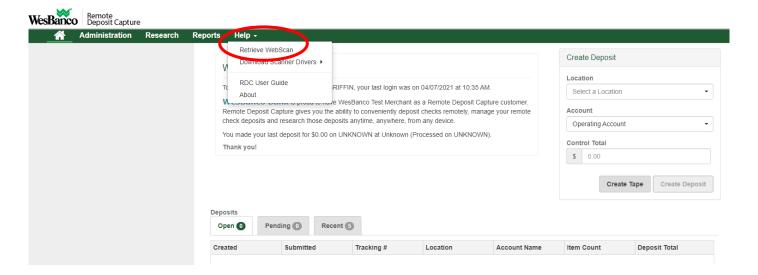
Once you have upgraded your operating system to Windows 11, you will need to uninstall and reinstall WebScan before scanning checks a follows:

- ➢ Open the Control Panel App
- ➢ Click Uninstall a program
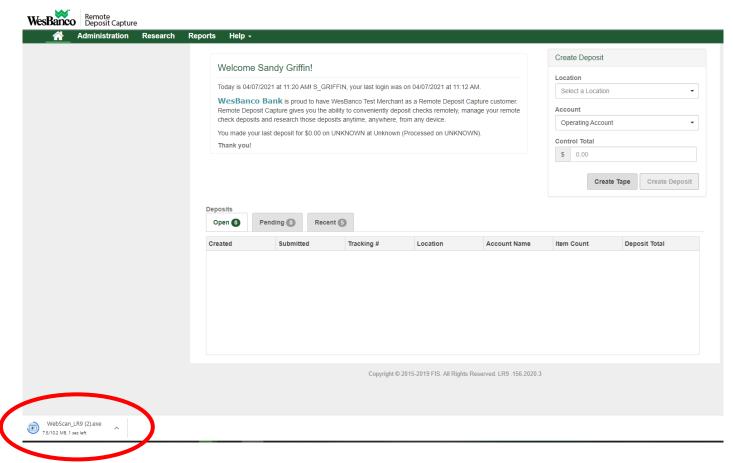- ➢ Locate the WebScan program, right click on it and select Uninstall

Once WebScan has been uninstalled, login to the WesBanco Remote Deposit Capture system
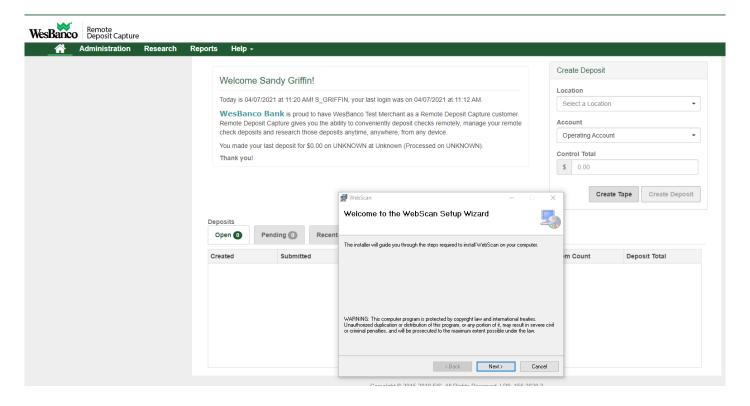

From the WesBanco Remote Deposit Capture Home Screen, select "Retrieve Webscan" from the Help drop down menu:

Once the download is complete, open the WebScan_LR9.exe file *(file may be found at top or bottom of the screen depending on your browser)*:

Continue to click on "Next" until the WebScan setup is complete:

Once WebScan has been installed, you are ready to make deposits.